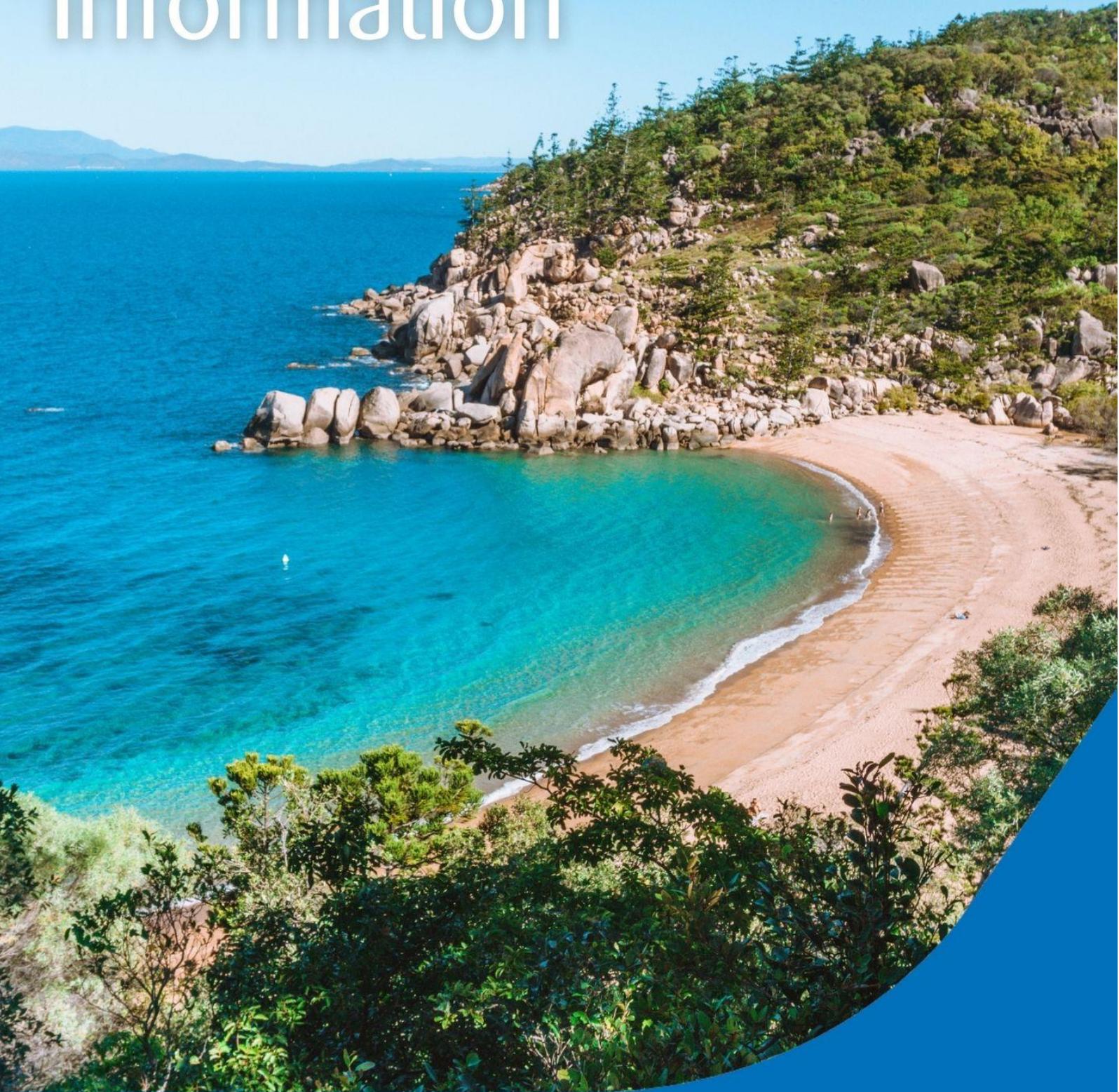


MAGNETIC ISLAND

SEALINK

Group Travel Information



BOOKINGS & ENQUIRIES

groupsqld@sealink.com.au or call 07 4726 0800



Magnetic Island Group Rates

SeaLink North Queensland can offer the below group rates for a **return travel** to Magnetic Island on scheduled SeaLink ferry services, based on a group of a minimum of 15 passengers travelling in total.

GROUP FARES FROM 1ST FEBRUARY		
PASSENGER TYPE	Group Rate	
ADULT RETURN	\$36.50*	
STUDENT RETURN*	\$24.70*	
CONCESSION RETURN*	\$18.60*	
CHILD (5-14 YRS) RETURN	\$18.60*	
IMPORTANT NOTES:		
<ul style="list-style-type: none"> • A MINIMUM OF 15 PASSENGERS IS REQUIRED FOR GROUP RATES. • ONE TOUR LEADER/GUIDE TRAVELS FREE WITH THE GROUP • GROUPS OF WILL REQUIRE LUGGAGE TROLLEYS AT AN ADDITIONAL COST IF STAYING OVERNIGHT OR FOR MULTIPLE NIGHTS 		

Luggage Transfer Return:

\$5.00* per person.

This flat rate covers return transfer to Nelly Bay Terminal, Magnetic Island.

Groups staying overnight must purchase luggage trolleys unless using alternative transport.

Please refer to the list of approved concession cards on the following page

*All prices include GST and are subject to change without notice. For student and concession ticket types, a valid Australian concession or student card must be presented at boarding.

Effective June 2023

The approved concession cards below can be used on the following ferry services for a concession fare:

- Coochiemudlo Island Ferry Service
- SeaLink Qld (Palm Island, Magnetic Island)
- Stradbroke Ferries
- Stradbroke Flyer and Island Taxi and Charter
- Peddells Thursday Island Tours

You must show your current concession card to get a concession fare. A transport operator is entitled to request additional information to verify eligibility. For full concession details, please visit translink.com.au/concession.

50% Concession

Asylum seekers

Must show a current ImmiCard issued by the Department of Home Affairs with a valid regional concession sticker.



Job seekers

Must show a regional concession card issued by Translink.



Pensioner Concession Cards, Seniors Cards and DVA/Veteran (gold and white) card.

You must show one of the following cards.*



Queensland only



All states and territories



All states and territories

Digital Pensioner Concession Card smartphone app also valid

*Seniors Business Discount Cards are not accepted. Dependants listed on a Pensioner Concession Card are not entitled to a concession and must pay the appropriate fare. The Health Care Card issued by Services Australia is not accepted.

100% Concession



All states and territories



Queensland only



All states and territories

Sample only - card designs will vary

Translink passes



FERRY SERVICES

Groups with luggage trolleys are permitted to travel on the following services Monday - Sunday:

Departing Townsville	7:00 AM	8:45 AM	9:30 AM	10:30 AM	2.15 PM	5:25 PM
Departing Magnetic Island	7:45 AM	9:30 PM	11:05AM	3:00 PM	4:30 PM	6:00 PM

Arrival Time:

Groups must arrive **45 minutes prior to the scheduled departure** time for luggage check-in. Late arrivals will be required to travel on a later service.

All other groups travelling without luggage trolleys click the link provided.

<https://www.sealink.com.au/magnetic-island/ferry-information/timetable/>

Drop Off/Collection

Groups traveling separately should note that there is limited parking and drop-off areas. The drop-off zone is located at the front of the terminal and is a drop-and-go zone only. Do not park in SeaLink signage parking, bus zones, taxi areas, or designated ambulance parking spaces.

For groups larger than 80 people, we recommend using Kinetic bus services for drop-off and pick-up.

Parking

Coach parking is available at the Breakwater Terminal free of charge for tour groups.

For all other groups, parking starts at \$10.00* per vehicle per 24 hours or part thereof. (*subject to change)

Tickets are available from the Car Park attendant or the SeaLink Ticket counter inside the Breakwater Terminal.

Parking is not secured, and SeaLink is not liable for damage or loss to personal property. Please ensure your vehicle is securely locked with no visible valuables.

Please note that parking may not always be available at the terminal.

Bus Transfers

For private bus transfers on Magnetic Island, we recommend contacting Kinetic Bus Service via their online request form.

<https://www.wearekinetic.com/capabilities/bus-hire-charters>

Luggage Size & Weight Guide:

- Total linear length: not to exceed 170 cm (height + width + depth). This does not include the length of the handle attached to a piece of luggage or trolley.
- Maximum weight per item: 20 kg.
- Maximum width per item: 50 cm.

Please read SeaLink North Queensland full luggage policy [here](#).

EXAMPLE	HEIGHT	WIDTH	DEPTH	MAX WEIGHT
Suitcase	80cm	50cm	40cm	20kg



Luggage Transfer

Please note that due to operational requirements at times your luggage trolleys may be split or will need to travel on a later service. I.e.: Tide parameters, passenger capacity.

SEALINK NORTH QUEENSLAND GROUP

TRAVEL TERMS & CONDITIONS

Bookings

1. Booking Conditions:

- SeaLink North Queensland does not accept bookings more than 12 months in advance of the intended travel date.
- Expected travel dates must be supplied to SeaLink at least 7 days prior via email at groupsqld@sealink.com.au or by calling the Groups Coordinator at 07 4726 0800. Groups without pre-booking are not eligible for group rates.
- Bookings are confirmed once receipt of a signed Booking Form is received by the Groups Coordinator.
- Tickets must be paid in full at least 7 days prior to travel to qualify for group rates. **Tickets are non-refundable and will not be replaced if lost, damaged, or stolen. Ensure tickets are retained for return travel.**
- Group rate tickets are valid for 30 days.
- Luggage transfers must be arranged at booking. If not selected, groups must purchase trollies on the day of travel. Which will result in your luggage transfer travelling on another service. Fees apply for trolley requests.
- For all student and concession ticket types, a valid Australian concession or student card must be presented for boarding.

2. Travel Instructions:

- All passengers are bound by SeaLink's Terms and Conditions of Travel. Please read the full list [here](#).
- School groups must adhere to the Queensland Transport Code of Conduct for School Bus Travel. Copies are available from SeaLink or online at www.transport.qld.gov.au.
- Tickets must be collected no later than **45 minutes** before departure for distribution to group members. Tickets cannot be held at the counter for individuals. If group members wish to travel at different times, tickets can be collected up to one week prior to the booked travel date.
- No shoes, pillows, or sleeping bags should be attached to luggage. All luggage must be checked in 45 minutes before departure.

3. Delivery and Collection of Goods:

- SeaLink will store luggage trollies and equipment before and after the ferry transfer. If Luggage trollies are included in the booking.
- Clients are responsible for transporting their own equipment. (unless arranged prior with luggage transfer).
- The full dangerous goods policy can be found [here](#)

4. Release and Indemnity:

- The client hereby releases and forever discharges SeaLink, its employees, and agents from all actions, suits, claims, demands, and costs of any nature whatsoever, whether arising directly or indirectly from, or in connection with, any damage or loss caused to the client, howsoever arising, from the booking.
- The client indemnifies SeaLink, its employees, and agents from any claim, loss, liability, or demand of any third party arising directly or indirectly from, or in connection with, any damage or loss suffered, howsoever arising, from the booking.

5. Cancellation Policy:

- Ferry & Tour Packages: Applicable to SeaLink North Queensland ferry, tours, and packages. Cancellation of a booking or part thereof will incur the following fees:
 - More than 30 days before departure: 10% of total cost
 - Between 7 and 30 days before departure: 50% of total cost
 - Less than 7 days before departure: 80% of total cost
 - Within 24 hours of departure: 100% of total cost
- If a scheduled ferry service is cancelled by SeaLink North Queensland due to inclement weather or unforeseen circumstances, a transfer to another service or a full refund will be offered. A 'no show' will incur a 100% penalty. No refunds are given on unused ferry tickets.
- No refunds will be made for services not availed once travel has commenced. All refund claims must be made in writing. Please note operators (other than SeaLink North Queensland) reserve the right to charge cancellation fees in addition to the above.
- For a full list of SeaLink Terms & Conditions, please refer to our [website](#).

GROUP BOOKING FORM

Please complete and sign the below group booking form and return to:

Groupsqld@sealink.com.au

By signing the below, you agree to our above terms and conditions of travel.

Number of Adults:
Number of Concessions:
Number of Children:
Number of Students:

- Ferry Luggage transfer from Townsville to Magnetic Island return \$5pp*

*All prices include GST and are subject to change without notice. *

Company/Booking Name:
Travel Date & Time:
Group Contact Person:
Phone (Mobile):
Email:
Sign: Date:

Please return this page to our Groups Coordinator to receive your tax invoice. Payment details will be provided at the bottom of the payable tax invoice.

Reply email – groupsqld@sealink.com.au

Or if you have any questions, please contact us directly on (07) 4726 0800.