

In the interest of passenger safety, freight restrictions apply on all passenger ferries. Passengers are only permitted to bring on board what they can comfortably and safely carry. Multiple boardings of the ferry are not permitted to load items of any description, including shopping.

The Ferry Masters, at their discretion, have final say on any permitted freight item especially during peak passenger services.

Not Permitted on board

- items longer than 2.4m e.g. carpet rolls
- whitegoods, air conditioners, hot water systems
- furniture - flat pack furniture is permitted but must be on a trolley
- glass sheets, picture frames with glass, fish tanks, windows, unwrapped mirrors
- diesel or fuel driven generators, large compressors, welders
- large car parts (bumpers, windows, doors, panels), motorbikes
- dangerous goods - as of 05/10/2021 these items are only permitted on vehicle ferries
- empty jerry cans or gas bottles
- lawn mowers, large petrol or diesel run items / machinery
- Engines (excluding outboard motors, max. 15 HP secured on a trolley)
- Beach trolleys

Limited on board all items must be clean & in good condition

TELEVISIONS

- flat screen only, must be boxed or wrapped

SMALL ITEMS/ MACHINERY

- electric items / machinery
- petrol or diesel driven items / machinery – empty of fuel and in new or good condition
- outboard motors – empty of fuel, must be secured on a trolley (max. 15 HP)
- portable air compressors must be empty of any fuel and air pressure before boarding

BUILDING MATERIALS

- lengths (not on a trolley) cannot exceed 2.4m and bundles cannot exceed 30 cm in diameter
- one bag of cement only, carried on a trolley
- tiles, paint, and small boxes must be able to be carried onto the ferry in one boarding or on a trolley

TYRES AND WHEELS

- one tyre or wheel only, carried on a trolley, cannot exceed trolley dimensions

BICYCLES & ELECTRIC SCOOTERS

- may be stored on front deck or in cabin as directed by crew, must be secured with a strap
- limited numbers per ferry

WHEELCHAIR AND MOBILITY AIDS

- the minimum allocated space for a single wheelchair or similar mobility aid is 800 mm by 1300 mm (AS1428.2 (1992) Clause 6.1, Clear floor, or ground space for a stationary wheelchair)

NON-PASSENGER TRAVEL CONDITIONS



PRAMS

- are only permitted on the ferry when in use by parents with children

DOGS (OTHER ANIMALS MUST BE CAGED)

- dog owners must always carry a dog waste (poo) bag, that is visible on boarding, and clean up any mess made by their dog
- all dogs must be muzzled and, on a lead, caged and meet all requirements of the dog policy (available from crew)
- the Ferry Master may direct any unsuitable dog to leave the ferry or restrict the number of dogs on board for example, if there is insufficient capacity, it is a school service and so on
- dogs may be refused if wet, smelly, sandy or in any condition that may offend other passengers