

In the interest of passenger safety, freight restrictions apply on all passenger ferries.

Passengers are only permitted to bring on board what they can comfortably and safely carry. Multiple boardings of the ferry are not permitted to load items of any description, including shopping.

The Ferry Masters, at their discretion, have final say on any permitted freight item especially during peak passenger services.

Not Permitted on board

- Dangerous Goods, such as petrol, flammable fuels, explosives, firearms
- Whitegoods, air conditioners, hot water systems
- Furniture - flat pack furniture is permitted, however must be on a trolley
- Glass panels, large fish tanks, windows, unwrapped mirrors or picture frames
- Diesel or petrol driven generators, large compressors, engines and lawnmowers
- Large car parts (bumpers, windows, doors, panels), motorbikes
- Jerry cans, gas bottles, welding gas cylinders, empty or full
- Carpet rolls or building materials longer than 2.4m and more than .3m in diameter
- Outboard engines over 9.9HP
- Livestock
- Beach trolleys

Limited on board all items must be clean & in good condition

TELEVISIONS

- Flat screen only, must be boxed or wrapped

SMALL ELECTRICAL ITEMS / MACHINERY

- Electric appliances, microwaves, power tools, toasters, vacuum cleaners, (items to be boxed)
- Petrol or diesel driven items / machinery e.g., chainsaws, whipper snippers – empty of fuel and in new or good condition
 - Outboard motors 9.9HP or less– empty of fuel, must be secured on a trolley.
- Portable air compressors must be empty of any fuel and air pressure before boarding

BUILDING MATERIALS

- Lengths (not on a trolley) cannot exceed 2.4m and bundles cannot exceed 30 cm in diameter
- One bag of cement only, carried on a trolley
- Tiles, paint, and small boxes must be able to be carried onto the ferry in one boarding or on a trolley

TYRES AND WHEELS

- One tyre or wheel only, carried on a trolley, cannot exceed trolley dimensions

BICYCLES & ELECTRIC SCOOTERS

- May be stored on front deck or in cabin as directed by crew, must be secured with a strap
- Limited number of max 4 per ferry, depending on passenger numbers

WHEELCHAIR AND MOBILITY AIDS

- The maximum allocated space for a single wheelchair or mobility aid is 800 mm by 1300 mm (AS1428.2 (1992) Clause 6.1, Clear floor, or ground space for a stationary wheelchair

PRAMS

- Only permitted on the ferry when in use by parents with children

DOGS (OTHER ANIMALS MUST BE CAGED)

- Dog owners must always carry a dog waste (poo) bag, that is visible on boarding, and clean up any mess made by their dog
- All dogs must be muzzled and on a lead, or caged in a suitable pet carrier
- The Ferry Master may direct any unsuitable dog to leave the ferry or restrict the number of dogs on board for example, if there is insufficient capacity, it is a school service and so on
- Dogs may be refused if wet, smelly, sandy or in any condition that may offend other passengers