

KI Resident Fares (effective from April 2022)

What are the KI Resident fares?

Please refer to the fares table on the [KI Resident page](#).

Can these fares be booked online?

Yes, these fares can be booked online.

Can bookings be changed/cancelled online?

Yes, bookings can be changed online, however cancellations must be advised via the Sales Centre by calling 8551 7222.

What is the process if the resident has bookings in the system at the higher fare (booked prior to 1 February 2022)?

Residents will be able to change their booking to the applicable fare for that time of travel and hold funds in credit for future use.

What is the process if the resident already has a booking made between 1 February 2022 to 6 April 2022, for travel after 1 July 2022?

The booking will remain at the fare that it was originally booked at. Changes can be made to ferry times and travel dates without a price increase.

Are there any booking amendment or cancellation fees applicable to KI Resident bookings?

No there are not, however SeaLink will be introducing amendment and cancellation fees for KI Resident fares from 1 July 2023. Details of the fees will be communicated to residents well before this date.

Where can I find the KI Resident terms and conditions?

You can find the terms and conditions [here](#).

Will funds still be available to be held in credit for unused fares?

Yes, funds will be held in credit for unused fares, however, as from 1 July 2023 these will be subject to amendment or cancellation fees.

Will the fares increase each year?

Yes, the fares will increase from 01 July each year based on an annual indexation calculation in line with factors including wages, fuel, and CPI growth.

Are the new ferry fares subsidised by Government?

No, the new ferry fares are not subsidised by Government.

Will the Early Bird vehicle special still be available?

Yes, vehicles up to and including 6m in length will receive a 50% discount when travelling on the 5:30am ex Penneshaw, and the 6:00am and 7:00am ex Cape Jervis. This special is applicable only to KI Residents. For pricing, please refer to the fares table on the [KI Resident page](#).

Will proof of residency still be required for travel?

Yes, photo ID with proof of a Kangaroo Island address for KI Resident Adults, Students and Concession will be required to be presented at check-in.

Will the KI Resident driver still travel free?

No, the driver will pay the applicable adult or concession fare.

Will there be long weekend specials available for KI Residents?

No, these new fares will replace all existing long weekend and other specials.

Will the cruiser fare still be available?

The cruiser fare will continue to be available, however the new fares are more beneficial for KI Residents.

Will Family and Friends fares still be available?

Yes, they are still available. Please visit the [KI Resident website page](#) for more information. In the future, a more dynamic pricing model will be introduced for visitors which will offer different fare types at different times of the day/week/year etc. When this model is in place Family & Friends discounted fares will be removed.

Can a resident still travel free when accompanying a child for a ferry transfer?

Yes, the child transfer free of charge adult ferry fare will continue to apply.

Will temporary KI residents (working on the island for a minimum of 12 months) still be eligible for resident rates?

Temporary KI Residents will require a letter from their employer if they don't have photo ID or a Council Rates Notice showing their Kangaroo Island address.

Will SeaLink still provide sponsorship to sporting clubs etc?

SeaLink is committed to supporting the community of Kangaroo Island through the CommunityLink support program and any applications for community support require a [CommunityLink Application Form](#) to be completed and submitted by 28 February each year.

KI Resident Fares (effective from July 2024)

What additional changes will occur to resident fares at the commencement of the new ferry contract effective 1 July 2024?

KI resident ferry fares will increase on 1 July each year based on annual indexation calculation in line with factors including wages, fuel, and CPI growth. An additional KI resident Saver vehicle fare will be introduced at \$25 one way (indexed each year also). Details of the Saver fare will be communicated to residents well before this date.

How many departures will be offered each day when the two new ferries are in operation?

From 1 July 2024 there will be at least 9 return departures per day (Sept to Apr) and at least 7 return departures per day (May – Aug).

Where can I read about the Kangaroo Island ferry service contract renewal?

You can find further information [here](#).