

GUIDELINES FOR LIMITED MOBILITY & FITNESS TO TRAVEL

FITNESS TO TRAVEL

Each guest warrants that they are physically fit and capable of undertaking the cruise.

A certificate of Fitness to Travel is required from all guests 80 years of age and over and a copy must be produced 30 to 60 days prior to travel. If guests have pre-purchased Travel Insurance which covers medical expenses, a Doctor's Certificate is not required however a copy of the Travel Insurance certificate must be produced 30 to 60 days prior to travel. For bookings made within 30 days of travel, a copy of your certificate of Fitness to Travel or Travel Insurance certificate must be produced no later than 48 hours prior to travel.

All Guests: The Carrier reserves the right to refuse passage to a guest, or to disembark a guest, who has failed to give proper notice of physical disability, illness or handicap requiring special care, attention or treatment or who in the Carrier's opinion is physically or mentally unfit for travel. The Carrier in its sole discretion may require the production of a Doctor's Certificate in this regard. Please refer to Clause 9 of the Passenger Cruise Contract for full details.

BOARDING MURRAY PRINCESS

Access to Murray Princess whilst at Mannum is via Mary Ann Reserve, across approximately 100 metres of grassed parkland. Boarding is via a gangway onto Randell Deck. The gangway is of suitable width for wheelchair use.

GETTING AROUND THE MURRAY PRINCESS

The Murray Princess has five decks. All decks are accessible by stairwells of approximately 10 to 14 steps. A lift services three decks – Randell, Cadell and Sturt Decks.

PUBLIC ROOMS

The following public rooms are situated on decks with lift access:

- Dining Room and Bar: Located on Sturt Deck
- Paddlewheel Lounge: Situated at the stern of the vessel over two levels. The lower lounge is situated on Randell Deck and includes gift shop and café and the upper lounge is situated on Cadell Deck

The following public rooms are situated on decks without lift access:

- **Laundry and Gym:** Located on Chaffey Deck and are only accessible by stairwells
- **Sun deck:** Located on the upper deck and is only accessible by a steep shallow set of stairs

GUEST CABINS

Cabins are located on Chaffey, Randell and Cadell Decks

- Cadell Deck cabins are most suitable for guests with limited mobility
- All cabins doors open outward, so care must be taken walking around the decks
- All cabins except the Accessible Outside Cabins (Randell 10 and 11; Cadell 59 and 60) have one step up into the bathroom and one step over the shower tray to enter the shower
- Chaffey Deck inside cabins are only accessible by stairwells and there is no lift access to this deck
- Randell Deck cabins have one step outside and one step inside to enter the cabin
- There are no steps into cabins for Chaffey and Cadell Decks

ACCESSIBLE CABINS

The Murray Princess has four cabins specially designed for wheelchairs. Two cabins feature twin beds and two feature a double bed and a single bed. Special features include:

- Wheelchair access doors and bathrooms
- Continuous level bathrooms with handheld shower
- Telephone contact with 24hr emergency numbers
- Handrails
- 2 mirrors in bathroom – one at standard height, one at wheelchair height
- All cabins have shower chairs and other equipment is available on request
- Height of beds 60cm from floor to top of mattress to enable guests to slide off chair onto the bed with no difficulty.

WATER ACTIVITIES & GETTING ASHORE

The Murray Princess has a tender boat for speedboat rides. Guests are required to 'climb' directly into the tender from the Murray Princess. The deck crew are always on hand to assist and to help guests with life jackets.

During the course of the cruise Murray Princess stops at a number of riverside locations where guests can go ashore via the gangway. The steepness of the gangway will vary (from steep riverbanks to flat historic wharves). The crew are always on hand to assist guests ashore.

The terrain will also vary depending on river conditions. Rough ground, inclines and sand may provide obstacles to those with limited mobility. Wheelchair access for onshore tours may not be possible.