



## eTravelPass Prices

Effective 01 March 2025, issued 20 February 2025 & subject to change Available on the Captain Cook Cruises App. Prices exclude credit card fees.

LANE COVE - CITY	Expiry	Adult Per Trip From	Adult Price	Child Per Trip From	Child 4-15yrs
1-Trip	7-Day	7.70	7.70	3.80	3.80
11-Trips	365-Day	6.20	68.20	3.10	34.10
33-Trips	365-Day	6.20	204.60	3.10	102.30
WATSONS BAY – CIRCULAR QUAY WATSONS BAY – DARLING HARBOUR	Expiry	Adult Per Trip From	Adult Price	Child Per Trip From	Child 4-15yrs
1-Trip	7-Day	9.20	9.20	6.10	6.10
11-Trips	365-Day	8.55	94.05	4.10	45.10
33-Trips	365-Day	8.55	282.15	4.10	135.30
WATSONS BAY – MANLY	Expiry	Adult Per Trip From	Adult Price	Child Per Trip From	Child 4-15yrs
1-Trip	7-Day	8.70	8.70	6.10	6.10
15-Trips	365-Day	7.90	118.50	4.10	61.50



## App Store Search for

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## Need to Know

- Each trip is for a single ferry in any direction from where the passenger boards to disembarks at any of the included stops.
- Tickets commence from the time of first redemption until the expiry date, or once the maximum number of trips is reached.
- Only one ticket can be redeemed from a pass every 20 minutes.
- If more than one person is travelling on the same service, you will need a separate pass per person or you can purchase additional single trips onboard.
- App logins, and passes, can be shared between family members if you choose.
- Child age is 4-15 years.
- Present your pass to the Deckhand at boarding who will scan the barcode and redeem a single trip from your pass.
- If upon presentation, the pass is expired or has been redeemed within 20 minutes, an error message will be displayed, and the passenger will be required to purchase a ticket onboard.
- Once tickets are expired, they cannot be extended for any reason.
- In certain circumstances and at Captain Cook Cruises discretion, we may be able extend passes if we are contacted at least 7 days prior to expiry.
- To reset your password, go to the My Account tab on your app and select "reset password". A reset password link will then be sent to the email address you registered with.
- Passes can be purchased by credit or debit card, PayPal, or Apple Pay fees apply.
- Your credit card details can be stored safely. When you add your credit card details during the payment, select the "Save Credit Card Information". Please note we don't store your credit cards details ourselves. Your credit card details are stored securely within the Braintree Vault. Learn more <u>https://developer.paypal.com/braintree/articles/controlpanel/vault/overview</u>
- Ferry timetables can be viewed <u>https://www.captaincook.com.au/info/timetables/</u> or on the NSW Government Tripview app.
- Download the 'Captain Cook Cruises' app onto your phone now from the App Store or Google Play Store

Need Help? Support is available on your app - click the Account button, then click on "Contact Email."

